We have 444 reading places distributed as follows:

- Open Access Reading Room: 276 places; 14 computers to access the Internet.
- Reference Room: 120 places; 10 computers just intended for searching the library catalogue.
- Journal Reading Room: 48 places to consult recent issues of journals.
- 2 Group Study Rooms: each sitting up to 8 people.

The library's collection is comprised of monographs, serials, statistics, DVDs and more in a variety of formats:

- Books: 182,474
- Journal titles: 2,557 current 437
- Special materials (CDs, DVDs…): 3,112

Every item has a catalogue code (signatura) that is used to identify and locate it within the library.

Take for example: D 316.334.3 BOT
- The first letters indicate the collection (In this case D stands for "Depósito" Stacks)
- The numbers represent the subject (316.334.3 Political sociology)
- The last letters refer to the author (BOT: Bottomore, T.B.) or to the title in collective books

The holdings are divided into two main collections:

Free Access Collection: Basic bibliography, handbooks and manuals (L), Statistics (E), Reference books (R), working papers (W), films, documentaries (V), Journals (alphabetic order).

Book Stacks Collection: Old and special collections have to be requested at the help desk: (A), (ME), (CD), etc.

Loan conditions:
- Reference books (encyclopaedias…), journals, unpublished theses, and works of special value cannot be taken out on loan.
- Fines: One day for each day overdue.
- Library Hours: from 9 a 20:45 h.

Deadlines and number of titles:
- Students: 8 titles (15 days). 2 DVDs (1 week).
- Double degree students: 12 titles (15 days). 4 DVDs (1 week).
- Researchers and Administrative Personnel: 12 titles. 4 DVDs (1 month)
- Teachers: 25 titles (2 months)

Renewals and reserving.
- Reservations and renewals can be made in the on-line catalogue by using your PIN.

More information and forms available at the help desks and on our website: http://biblioteca.ucm.es/cps September 2014
How to use the library

All members of our university can use the library services (Teachers, researchers, students and administrative personnel). Members of the "UCM Alumni Association and Friends of the UCM", and "Madroño Passport" have access to some of our services such as the home loan. People from outside the university have also access to the reading rooms (restrictions may be in force during examination periods). Visitors who wish to use other services or borrow books must be recognised by a professor or by the Library Director. Members of the UCM must have a valid UCM card, which is personal and non-transferable. For some services a PIN number is required.

Get to know your library

The library organizes guided tours and introductory sessions to all its services. Registration and further information can be found at the help desks and buc_cps@ucm.es

Training courses

The library organizes free training courses on the use of its resources:
- General
- Advanced
- Taylor-made courses on demand

More information regarding membership, etc. can be found at the help desks and at our website

Use the library from home

- Consult a librarian via Chat Service
- Request general or specialized information about a topic or about how to use the electronic resources (databases…). via forms.
- Browse the free web resources selected by the library: Delicious
- Keep informed and participate in our blog Biblio-Polis, and social networks Facebook. Twitter.

Our website enables you to:
- Access our online collection (over 220,000 books, 32,000 journal titles, UCM theses, databases…).
- Renew and reserve loan books.
- Request purchases and interlibrary loan
- Purchase requests. Please let us know which titles we should acquire to complement our catalogue, or which titles need more copies.
- Complaints or suggestions. You may complain or make suggestions in person, or by e-mail. We will contact you as soon as possible.

Study support

Our website enables you to:
- Find out about availability of your course bibliographies.
- Search the Subject Guides to get all the information about a topic

The Complutense Library will arrange special opening hours at some libraries during examination periods (Sat., Sun., at night).

Using the computers

At the reading rooms
10 computers intended for searching the library catalogue
14 Computers to access freely the Internet
60 Laptops on loan for 11 hours period (library opening hours).
From Monday to Friday 9:00-20:00 hs
WIFI Internet access through the UCM and EDUROAM network

WIFI

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60 Laptops
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- Request purchases and interlibrary loan

- Self-training: there are a number of guides and tutorials to help you with the use of the library resources
Some services require PIN

You can Access the library across mobile. Download APPs UCmovil at http://www.ucm.es/apps

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Photocopying

A photocopier is available for public use. We remind users that maintenance of this machine is the responsibility of the subcontractor. 1 scanner for digitisation

Research support

The bibliography service can help you:
- Find books and documents.
- Manage competently your bibliographies and citations in your research works.
- Depositing the results of your research in the open access institutional archive UCM E-Prints Complutense
- To know your copy rights
- Evaluating your research activity

Inter-library loans

We can obtain documents unavailable in our collections requesting them to other national and international libraries. (Just for teachers and Researchers)

Electronic publishing

If you like to publish your research online we can help you through our electronic publishing service. Working with the UCM Publications Service, we will arrange to publish your theses, journal articles, pre-prints and books: ISBN management ... Contact at buc-edicion@ucm.es

Services for the disabled

We are making every effort to ensure that our premises are adapted to the needs of disabled persons. Assistive technology are available for users. More info at buc-discapacidad@ucm.es

Tell us what you think

Purchase requests. Please let us know which titles we should acquire to complement our catalogue, or which titles need more copies.

Complaints or suggestions. You may complain or make suggestions in person, or by e-mail. We will contact you as soon as possible.

Contact the librarian

We will answer your queries about finding information, carrying out searches, using electronic documents and databases:
In person: At the help desks.
By telephone: 913942964 (school days from 9 to 21).
Chat service Morning from 10 to 14 hrs. –Afternoon from 16 to 20 hrs. More information and forms at http://biblioteca.ucm.es/ayuda